









# Professional Office

Designed for small and large businesses that require consistent high speeds to make work functions effective. Professional Office provides a full-featured enterprise service powered by a dedicated fiber optic infrastructure.

 <b>100% SLA</b>	 <b>Static IP's Included</b>		<b>Fair Use</b>	<b>Burstable</b>
 <b>Priority Routing</b>	 <b>Cloud Optimized</b>	<b>LEVEL 1</b>	<b>25 Mbps</b>	<b>1 Gigabit</b>
 <b>EPL/ Dark Fiber</b>	 <b>Enterprise Support Team</b>	<b>LEVEL 2</b>	<b>50 Mbps</b>	<b>1 Gigabit</b>
 <b>Fiber Optic Gigabit Internet</b>	 <b>Symmetrical Speeds</b>	<b>LEVEL 3</b>	<b>100 Mbps</b>	<b>1 Gigabit</b>
		<b>LEVEL 4</b>	<b>250 Mbps</b>	<b>1 Gigabit</b>
		<b>LEVEL 5</b>	<b>500 Mbps</b>	<b>1 Gigabit</b>
		<b>LEVEL 6</b>	<b>1 Gigabit</b>	<b>1 Gigabit</b>
		<b>LEVEL 7</b>	<b>1 Gigabit</b>	<b>10 Gigabit</b>
		<b>LEVEL 8</b>	<b>2.5 Gigabit</b>	<b>10 Gigabit</b>
		<b>LEVEL 9</b>	<b>5 Gigabit</b>	<b>10 Gigabit</b>
		<b>LEVEL 10</b>	<b>10 Gigabit</b>	<b>10 Gigabit</b>

All levels of Professional Office are symmetrical gigabit or above and have priority routing with a direct fiber connection ensuring the lowest level of latency and highest performance.

Service includes an industry leading 100% service level agreement (SLA) and static IP allocation. Network Operation Center (NOC) is available 24 hours a day. Professional Office fair use is determined by the 95th percentile of monthly sustained use averages.