








# Professional Office

Designed for small and large businesses that require consistent high speeds to make work functions effective. Professional Office provides a full-featured enterprise service powered by a dedicated fiber optic infrastructure.

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**100% SLA**
-   
**Static IP's  
Included**
-   
**Priority  
Routing**
-   
**Cloud  
Optimized**
-   
**EPL/  
Dark Fiber**
-   
**Enterprise  
Support Team**
-   
**Fiber Optic  
Gigabit Internet**
-   
**Symmetrical  
Speeds**

	Fair Use	Burstable
<b>LEVEL 1</b>	25 Mbps	1 Gigabit
<b>LEVEL 2</b>	50 Mbps	1 Gigabit
<b>LEVEL 3</b>	100 Mbps	1 Gigabit
<b>LEVEL 4</b>	250 Mbps	1 Gigabit
<b>LEVEL 5</b>	500 Mbps	1 Gigabit
<b>LEVEL 6</b>	1 Gigabit	1 Gigabit
<b>LEVEL 7</b>	1 Gigabit	10 Gigabit

All levels of Professional Office are symmetrical gigabit or above and have priority routing with a direct fiber connection ensuring the lowest level of latency and highest performance.

Service includes an industry leading 100% service level agreement (SLA) and static IP allocation. Network Operation Center (NOC) is available 24 hours a day. Professional Office fair use is determined by the 95th percentile of monthly sustained use averages.