

# Our History

*Delivering More Broadband and More Choices to Local Communities*

Since 2003, PAXIO has been dedicated to providing state-of-the-art fiber optic networks to their customers, setting the new standard for internet connectivity. PAXIO enables home users to get online 100 times faster than standard services, allowing them to take advantage of the latest offerings on the Internet. PAXIO's enterprise and small business services provides organizations faster data connections than ever before, ensuring they stay ahead of the curve and meet their technology needs for today and the future.

# Our Vision

Our vision is to connect every resident and business in the San Francisco Bay Area with state-of-the-art fiber optic internet.

# Our Mission









Our mission is to provide best-in-class, dedicated fiber optic internet that can withstand the ever increasing demands for speed and bandwidth, coupled with friendly, local client services to support all of our customer's needs.

**PAXIO**  
DEDICATED TO YOU

3190 Coronado Dr, Santa Clara, CA 95054 • 800.377.6335 • [paxio.com](http://paxio.com)

# Professional Office

Designed for businesses that use the internet for essential work functions. This full-featured enterprise service is powered by dedicated fiber optic infrastructure.

 100% SLA	 Static IP's Included			
 Priority Routing	 Cloud Optimised	LEVEL 1	Fair Use 25 Mbps	Burstable 1 Gigabit
		LEVEL 2	50 Mbps	1 Gigabit
		LEVEL 3	100 Mbps	1 Gigabit
 Dedicated Fiber	 Enterprise Support Team	LEVEL 4	250 Mbps	1 Gigabit
		LEVEL 5	500 Mbps	1 Gigabit
		LEVEL 6	1 Gigabit	2.5 Gigabit
 Fiber Optic Gigabit Internet	 Symmetric Internet	LEVEL 7	1 Gigabit	10 Gigabit

All levels of Professional Office are symmetrical gigabit or above and have priority routing with a direct fiber connection ensuring the lowest level of latency and highest performance.

Service includes an industry leading 100% service level agreement (SLA) and static IP allocation. Network operation center (NOC) is available 24 hours a day. Professional Office fair use is determined by monthly averages of sustained use.

## Standard

Designed for for small businesses that use the internet for nocritical work functions. This service provides excellent performance and value, making high speed fiver optic internet available to any office or business.

  
*Fiber Optic  
Gigabit Internet*

  
*Enterprise  
Support Team*

  
*Symmetric  
Internet*

  
*Cloud  
Optimised*

LEVEL 1

Speed

100 Mbps

Users

5 users

LEVEL 2

250 Mbps

10 users

LEVEL 3

500 Mbps

15 users

LEVEL 4

1 Gigabit

20 users

The service provides excellent performance and value, making high speed fiber optic internet available to small offices. Standard Office fair used is tiered based on number of users.



PAXIO's On-Net Dedicated Internet access is guaranteed to provide 100% uptime



Your devices will have a manually configured IP address rather than an IP address that's assigned via a DHCP server



Your devices are given priority access first to a network location when it becomes available.



Service plans to match any needs of your mission critical applications.



Your bandwidth will not be shared with anyone else



PAXIO provides 24 hour NOC support in case any issues arise.



Our fiber optic internet allows for the fastest speeds run directly into your building. It isn't shared and has reliable transmissions



Upload and download speeds are the same

# Faster Speeds. Better Benefits.

## Benefits that transform your property.



Increase your property's value and rental prices, while differentiating yourself from other communities in the area, with high-speed fiber optic internet from PAXIO. Fiber installation into the building are free to the property.



Copper is reaching its bandwidth limitation. Fiber will future proof your property with nearly unlimited bandwidth for many decades to come. We can use existing building infrastructure (speeds up to 1 Gigabit per second), or install new fiber directly to each unit giving them access to speeds up to 10 Gigabits per second.



Happier residents leads to lower turnover. With dedicated fiber internet from PAXIO tenants won't have to worry about sharing their connection with neighbors. All our service plans come with unlimited data, not throttling, and symmetrical (same upload and download) speeds.



Dedicated internet deserves dedicated customer service. Each connected property has an assigned Community Manager to help with fiber education, move-in materials, and assist with any other PAXIO related issues. We can also help with marketing efforts to bring in the types of residents you want to your community.

PAXIO, INC, a leader in high-speed fiber optic networks, delivers fiber-to-the-home and fiber-to-the premise internet and technology solutions to residential and commercial businesses in the San Francisco Bay Area, CA. Since 2003, PAXIO has been dedicated to providing state-of-the-art fiber optic networks to their customers, setting the new standard for internet connectivity. PAXIO enables home users to get online 100 times faster than standard services, allowing them to take advantage of the latest offerings on the Internet. PAXIO's enterprise and small business services provides organizations faster data connections than ever before, ensuring they stay ahead of the curve and meet their technology needs for today and the future. For more information on PAXIO, please visit [www.paxio.com](http://www.paxio.com)

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	PAXIO	Xfinity	AT&T
True Fiber	✓	✗	✗
Wireless	✓	✗	✗
Copper	✓	✓	✓
No Contract	✓	✗	✗
No Installation	✓	✗	✗
No Cancellation Fee	✓	✗	✗
Lowest Gigabit Price	✓	✗	✗
Guaranteed Speeds	✓	✗	✗
Symmetrical Speeds	✓	✗	✗
Dedicated Connection	✓	✗	✗

# Dedicated vs Shared Fiber Optic Internet

## True Dedicated Fiber

*(PAXIO)*

### Dedicated Fiber

- Don't share with your neighbor

### Fiber Directly to the Property

- We run fiber into your building

### Weather Agnostic

- Our fiber is not affected by rain, wind, or fog

### Multiple Service Tiers

- Choose the speed that best fits your needs

### Reliable Transmission

- No signal degradation over long distances

## Shared Internet

*(Others)*

### Shared Bandwidth

- Shared within your building plus other buildings using the

### Radio Shot/ Wireless Internet

- Internet is shot from building to building (not physically connected to the network)

### Weather Affects Signal Strength

### Unreliable Transmission

- Degradation of signal due to distance from broadcast point
- Shared frequencies with other devices creates interference